

**KARA JUDSON**  
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## **Professional Experience**

### **Quality Compliance Officer/Owner**

Inspire Case Management Inc

- Oversee Quality and Compliance for a staff of 16.
- Weekly auditing duties
- Quality Compliance related tasks from the State including ad hoc reporting.
- Training of Supervisors
- Oversee quality and compliance of CRRs, Mortality Reviews and Formal Complaints
- Training, Planning and Policy Development

### **Strategic Planning Director/Case Management Supervisor**

Unity of Indiana (October 2012 – September 2017)

- Director of Special Projects
  - Active participant in State planning sessions/work groups with CMCOs.
  - Active participate with INARF.
  - Life Course Framework/PCISP Training
  - Partnered directly with the state to facilitate large transitions with consumers served state-wide. Details upon request.
  - Planned and Organized agency wide trainings and events.
  - Educated families and professional across the state at various school and county transition fairs.
  - Monitored and Maintained state-wide Unity of Indiana 24 hour Crisis Line.
  - Facilitated state-wide interviews for potential staff.
- Supervisor of Case Managers
  - Perform random and routine audits on Case Manager files.
  - Assist Case Managers with developing mediation and intervention strategies and implement them to resolve conflicts.
  - Respond within 24 hours of all Case Manager inquiries.
  - Completed Annual Reviews with Case Managers.
  - Coordinate training for staff as needed.
  - Participate on committees pertaining to case management as requested.

### **Medicaid Waiver Case Manager**

Indiana Professional Management Group (February 2009 – September 2012)

- Carried a case load of Medicaid waiver consumers between 10-55,

- performing all case manager duties.
- Monitor and document the quality, timeliness, and appropriateness of the care, services and products delivered to a consumer.
- Monitor the services and outcomes established for the consumer in the individual's ISP.
- Regular in-person visits.

### **Special Education Teacher Assistant/Direct Support Professional**

Damar Services, Indianapolis, IN (June 2006 – February 2009)

- Helping individuals with daily tasks.
- Managed finances and medical needs for individuals.
- Implemented behavioral management care plans.
- Administered daily medications.
- Maintained a clean and safe living environment for individuals.
- Assisted with the planning and implementation of lesson plans.
- Supervised students and classrooms.
- Provide assistance to students as needed.

### **Education**

Purdue University, Indianapolis, IN  
**Bachelor of Arts in Psychology**

### **Summary of Qualifications**

- Proficient in Microsoft Office applications (Including Outlook, Access, Word, Excel, OneNote, and PowerPoint)
- Life Course Framework and PCISP Training
- Make decisions quickly and decisively in challenging situations
- CPR Certification
- Detail-oriented and very well organized
- Case Management Certification
- Training/Planning/Policy development
- Attention to detail and the ability to see the bigger picture
- Risk assessment capabilities and ability to assess alternative plans
- Written and Verbal communication skills to be able to communicate at all levels of the organization.